

Michael Wyatt

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PROFESSIONAL SUMMARY

Experienced IT professional with 8+ years of expertise in network security, infrastructure deployment, and cloud management. Proven track record managing enterprise-grade Cisco environments, Azure cloud infrastructure, and SD-WAN implementations. Willing to relocate: Chattanooga, TN | Atlanta, GA | Hiram, GA

WORK EXPERIENCE

Network Administrator

The Carter Center | Atlanta, GA *September 2023 – Present*

- Set up and managed multiple Cisco Firewalls across various locations using Firepower Management Center (FMC)
- Oversaw network infrastructure including servers, switches, and Azure cloud environments, ensuring efficiency and security
- Deployed and maintained high-availability VPN equipment for secure remote access via hairpinning
- Implemented SD-WAN solutions to improve network performance, reduce costs, and enhance reliability across multiple locations
- Led universal print rollout across the organization, streamlining printer management and reducing support overhead
- Developed scripts to automate routine network administration tasks, improving operational efficiency
- Led network upgrades ensuring minimal downtime and measurable performance enhancements
- Managed security policies, monitored network activity, and performed proactive threat mitigation
- Performed regular network audits to identify vulnerabilities and implemented necessary patches and updates
- Monitored network traffic using Wireshark to troubleshoot issues and ensure optimal performance
- Migrated legacy systems to modern networking technologies including SD-WAN and cloud-based solutions
- Configured VLANs, ACLs, and routing protocols (OSPF, BGP) to optimize network performance
- Implemented network monitoring stack via Docker (Prometheus, Grafana, Node Exporter) to proactively monitor server workloads and bandwidth anomalies
- Created detailed documentation of network configurations, troubleshooting procedures, and SOPs

Desktop Administrator

Vista Metals Georgia | Adairsville, GA *August 2018 – September 2023*

- Managed users, passwords, and permissions via Active Directory, Google Admin, and Office 365
- Installed and configured networking equipment including Cisco switches and Dell servers
- Supported desktops, copiers, tablets, phones, and industrial scale systems
- Gained expertise in VLAN, DHCP, TCP/IP, VPNs, and OS environments (Windows, Linux, RHEL, VMware)
- Diagnosed and resolved IT support tickets efficiently, ensuring seamless system performance
- Maintained network security through malware protection and Sophos antivirus solutions
- Resolved LAN/WAN connectivity issues and configured TCP/IP settings
- Provided remote support via RDP and VPN; guided end-users on backup and recovery best practices

EDUCATION

Bachelor of Science, Computer Information Systems

Shorter University | Rome, GA *September 2014 – May 2018*

SKILLS

Networking	Cisco Firewalls (FMC/FTD), SD-WAN, VPN, VLAN, ACL, OSPF, BGP, TCP/IP, DHCP, DNS, LAN/WAN, Meraki, Wireshark
Cloud & Infra	Azure Administration, Azure AD, Azure IaaS, ARM Templates, Azure Resource Manager, Cloud Networking, Load Balancing
Security	Network Security, Endpoint Security, Identity & Access Management, Encryption, Log Analysis, Threat Mitigation
Automation	PowerShell, Shell Scripting, Docker, Kubernetes, Prometheus, Grafana, CI/CD, Scripting & Automation
Systems	Windows Server, RHEL, Ubuntu, VMware, Virtualization, Active Directory, Office 365, Google Workspace, Microsoft 365
Other	SD-WAN, Universal Print, SQL, Leadership, Mentoring, Capacity Planning, SOP Documentation